

Why sign up for ViNA?

The Victim Notification App (ViNA) is a new system for communicating with people who have been affected by crime. It's designed with your needs in mind.

People signed up to the Victim Notification Register (VNR) are usually informed about changes to an offender's situation through notification letters in the post or over email.

ViNA is a secure website where you can create an account and control how you receive these communications.

By signing up for ViNA, you'll be able to:

- ✓ Receive new notifications faster,
- ✓ Personalise your settings (for example, making sure notifications don't arrive on significant dates like birthdays or anniversaries),
- ✓ Automatically send alerts to support people so they can check in with you,
- ✓ Access your notifications, more information about them and the justice system, and links to support services in one place,
- ✓ Have your questions or requests sent to the right government contact every time, and
- ✓ Keep your information secure.

You'll need internet access to sign up for ViNA and to receive notifications through your account.

Signing up for ViNA is optional—it's your choice. You can continue receiving your notifications via letter or email if you prefer.

It's easy to sign up...

If you're registered on the VNR and the defendant in your case was sentenced, you can receive your notifications through ViNA.



To sign up, please email us at:
victim.notification@corrections.govt.nz

Our friendly team will then send you a sign-up link and instructions to set up your account.

... and easy to use



Receive an alert

You'll receive an alert via email or text (whichever you prefer) when a new notification has been uploaded to your ViNA account.

This alert won't contain any sensitive information.



Securely log into ViNA

Your alert will contain a link to log into your account. You log in using your email address, password and additional verification method (if you set one up).



View your notification

Once you've logged in, you can securely view or download your notification.

ViNA is secure

ViNA gives you control over your information. Your information is held securely, and is password protected.

To add another layer of protection, you can set up an additional verification step to log into your account. This is called two-factor authentication. It's linked to your specific device (for example, your phone or computer). It's designed to stop an unauthorised user from accessing your account if they find out your email address and password.

You'll get more information about how to turn on this additional verification when you set up your ViNA account.

Find out more

If you have any questions about ViNA or you would like to know more, please check out the ViNA website at www.vina.govt.nz or email us at victim.notification@corrections.govt.nz.

ViNA is supported by



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DEPARTMENT OF CORRECTIONS



Please note: The Department of Corrections will hold your personal information in accordance with the requirements of the Privacy Act 2020. Your information will be used to ensure the Department and Parole Board can comply with their requirements to send you notifications. You are entitled to ask the Department for all information it holds about you and to ask for that information to be corrected.)